

# OSCOM PORTFOLIO REVIEW - IT

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Test Valley  
Borough Council 

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## AREAS COVERED

IT Shared service – background and governance

Desktop – access to services

Systems and applications

GDPR and data retention

Hardware and data recovery

Cyber security

Future IT strategy

# BACKGROUND

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IT Shared Service formed 2009

Staff from Test Valley Borough Council and Winchester City Council

Sharing of skills, rationalising systems and licenses

Governance – IT shared service board

Aligned with Strategy & Innovation (TVBC)

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## DESKTOP – ACCESS TO SERVICES



Pre-pandemic - Majority citrix terminals, some pc's and laptops



During and post pandemic - Majority VPN laptops, some citrix terminals and pc's



Model to support agile workforce



Members iPads email and committee papers

# SYSTEMS AND APPLICATIONS

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Mix on-premise and cloud hosted

Legacy systems hosted at Beech Hurst

Trend moving to cloud hosted

IT support resources for on-premise vs cloud hosted

Move to Microsoft 365

# GDPR AND DATA RETENTION

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DATA MAINTAINED BY  
OFFICERS



DATA RETENTION  
SCHEDULES



SYSTEM DATA  
RETENTION CAPABILITIES

# HARDWARE & DATA RECOVERY

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Server estates  
at TVBC and  
WCC

Data  
replicated  
between sites

Disaster  
recover  
arrangements

Daily, weekly  
backups –  
stored offsite

Business  
continuity  
plans

# CYBER SECURITY

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FOLLOWING  
INDUSTRY  
STANDARDS



AUDIT  
DEMONSTRATING  
COMPLIANCE



CYBER ATTACK  
AWARENESS  
WORKSHOP



IMPLICATIONS OF  
RANSOMWARE  
ATTACK



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## FUTURE IT STRATEGY

Modern, fit for purpose

Essential to support officers and members

Review underway with external partner

Understand organisation requirements

Cloud first principle - implications

**QUESTIONS?  
AREAS FOR FUTURE  
DISCUSSION/REVIEW?**

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