

## GENERAL FUND REVENUE ACCOUNT

## SUMMARY ESTIMATES

	Final Outturn 2019/20 £'000	Original Estimate 2020/21 £'000	Forecast 2020/21 £'000	Original Estimate 2021/22 £'000
<b>Service Requirements</b>				
Chief Executive's Office	(235.5)	0.0	0.8	4.4
Community & Leisure	1,656.5	961.0	4,624.5	3,060.7
Environmental Service	4,612.6	4,569.3	4,768.9	4,973.6
Finance & Revenues	1,435.9	1,584.4	1,729.3	1,577.1
Housing & Environmental Health	2,580.4	2,629.0	2,656.5	3,087.3
IT	(208.7)	(58.8)	(91.5)	(91.8)
Legal & Democratic	(157.8)	0.0	3.2	64.0
Planning & Building	2,383.8	2,052.4	2,688.8	2,265.2
Planning Policy & Economic Development	992.0	1,079.8	1,428.8	1,560.7
Property & Asset Management	(7,128.2)	(6,937.1)	(5,327.7)	(6,056.5)
Strategy & Innovation	0.0	0.0	(1.6)	(5.3)
	<b>5,931.0</b>	<b>5,880.0</b>	<b>12,480.0</b>	<b>10,439.4</b>
<b>Other Requirements</b>				
Net Cost of Benefit Payments	(208.2)	(200.0)	(123.6)	(200.0)
Corporate & Democratic Core	3,198.7	2,034.6	2,040.4	2,114.2
<b>Net Cost of Services</b>	<b>8,921.5</b>	<b>7,714.6</b>	<b>14,396.8</b>	<b>12,353.6</b>

## CHIEF EXECUTIVE'S OFFICE

## SUMMARY ESTIMATES

<b>Principal Activities</b>	<b>Final Outturn 2019/20 £'000</b>	<b>Original Estimate 2020/21 £'000</b>	<b>Forecast 2020/21 £'000</b>	<b>Original Estimate 2021/22 £'000</b>
Chief Executive's Office	(181.4)	0.0	0.8	4.5
Human Resources Service	(89.5)	(40.7)	(37.6)	(44.8)
Human Resources Function	35.4	40.7	37.6	44.7
<b>Net Total Expenditure</b>	<b>(235.5)</b>	<b>0.0</b>	<b>0.8</b>	<b>4.4</b>

## COMMUNITY &amp; LEISURE SERVICE

## SUMMARY ESTIMATES

<b>Principal Activities</b>	<b>Final Outturn 2019/20 £'000</b>	<b>Original Estimate 2020/21 £'000</b>	<b>Forecast 2020/21 £'000</b>	<b>Original Estimate 2021/22 £'000</b>
<b>Leisure Management</b>	<b>(33.3)</b>	<b>3.3</b>	<b>0.0</b>	<b>(28.2)</b>
<b>Parks, Countryside &amp; Sport</b>				
Managed Sports Facilities	(1,049.1)	(1,743.6)	1,868.1	21.3
Outdoor Sports Facilities	(62.9)	200.8	344.9	304.5
Playgrounds	65.2	13.0	71.1	50.7
Sports Development	21.2	26.0	20.7	25.5
Cemeteries	(27.8)	(79.1)	(36.5)	(56.9)
Grounds Maintenance	375.0	113.3	105.5	118.3
Nature Reserves	148.1	131.9	137.5	126.9
Urban Parks & Open Spaces	293.9	390.0	358.8	408.8
<b>Total - Parks, Countryside &amp; Sport</b>	<b>(236.4)</b>	<b>(947.7)</b>	<b>2,870.1</b>	<b>999.1</b>
<b>Community Development</b>				
Community Engagement	1,235.3	1,277.4	1,196.2	1,343.1
<b>Total - Community Development</b>	<b>1,235.3</b>	<b>1,277.4</b>	<b>1,196.2</b>	<b>1,343.1</b>
<b>Arts &amp; Culture</b>				
Andover Summit Events	14.4	15.6	11.1	15.4
Arts Function	16.8	28.3	24.0	28.4
The Lights	603.5	523.7	468.4	644.4
Heritage	56.2	60.4	54.7	58.5
<b>Total - Arts &amp; Culture</b>	<b>690.9</b>	<b>628.0</b>	<b>558.2</b>	<b>746.7</b>
<b>Net Total Expenditure</b>	<b>1,656.5</b>	<b>961.0</b>	<b>4,624.5</b>	<b>3,060.7</b>

## ENVIRONMENTAL SERVICE

## SUMMARY ESTIMATES

<b>Principal Activities</b>	<b>Final Outturn 2019/20 £'000</b>	<b>Original Estimate 2020/21 £'000</b>	<b>Forecast 2020/21 £'000</b>	<b>Original Estimate 2021/22 £'000</b>
Grounds Maintenance	1,181.0	1,138.6	1,125.4	1,199.3
Waste Collection	2,375.1	2,232.5	2,500.2	2,300.2
Green Waste Collection	(132.8)	(134.6)	(228.9)	(137.2)
Street Cleansing	1,046.4	926.2	890.2	969.8
Vehicle Workshop	159.1	106.3	102.5	82.7
ES Technical	0.0	287.3	351.2	541.1
Depot costs	(16.2)	13.0	28.3	17.7
<b>Net Total Expenditure</b>	<b>4,612.6</b>	<b>4,569.3</b>	<b>4,768.9</b>	<b>4,973.6</b>

**FINANCE SERVICE**  
**SUMMARY ESTIMATES**

<b>Principal Activities</b>	<b>Final Outturn 2019/20 £'000</b>	<b>Original Estimate 2020/21 £'000</b>	<b>Forecast 2020/21 £'000</b>	<b>Original Estimate 2021/22 £'000</b>
<b>Finance</b>	(128.7)	0.0	(0.5)	2.0
<b>Revenues</b>				
Customer Services Unit	(97.4)	9.7	0.0	0.0
Local Taxation Services	799.2	918.0	1,026.0	914.1
Council Tax Support Administration	476.6	445.5	452.7	444.3
Housing Benefit - Rent Allowances Administration	386.2	211.2	251.1	216.7
<b>Total Revenues</b>	<b>1,564.6</b>	<b>1,584.4</b>	<b>1,729.8</b>	<b>1,575.1</b>
<b>Net Total Expenditure</b>	<b>1,435.9</b>	<b>1,584.4</b>	<b>1,729.3</b>	<b>1,577.1</b>

## HOUSING &amp; ENVIRONMENTAL HEALTH SERVICE

## SUMMARY ESTIMATES

<b>Principal Activities</b>	<b>Final Outturn 2019/20 £'000</b>	<b>Original Estimate 2020/21 £'000</b>	<b>Forecast 2020/21 £'000</b>	<b>Original Estimate 2021/22 £'000</b>
General Management	(17.5)	1.7	0.0	0.0
Housing Options	1,035.0	1,026.9	1,099.2	1,456.1
Hampshire Home Choice	6.6	1.9	1.0	0.2
Housing Development	173.4	185.9	169.2	196.7
Business Support Team	(11.2)	1.6	0.0	0.0
Pest Control	135.8	114.3	136.4	128.6
Environmental Protection	414.0	398.8	366.9	411.8
Housing Standards	260.0	273.7	305.3	265.4
Animal Welfare	117.2	118.2	106.8	112.4
Health Protection	467.1	506.0	471.7	516.1
<b>Net Total Expenditure</b>	<b>2,580.4</b>	<b>2,629.0</b>	<b>2,656.5</b>	<b>3,087.3</b>

**I.T. SERVICE**

**SUMMARY ESTIMATES**

<b>Principal Activities</b>	<b>Final Outturn 2019/20 £'000</b>	<b>Original Estimate 2020/21 £'000</b>	<b>Forecast 2020/21 £'000</b>	<b>Original Estimate 2021/22 £'000</b>
Management	(1,229.0)	(978.3)	(1,240.4)	(1,025.3)
Service Desk	87.9	70.5	106.6	67.7
Infrastructure	472.3	509.2	511.7	522.2
Corporate Services	460.1	339.8	530.6	343.6
<b>Net Total Income</b>	<b>(208.7)</b>	<b>(58.8)</b>	<b>(91.5)</b>	<b>(91.8)</b>

## LEGAL &amp; DEMOCRATIC SERVICE

## SUMMARY ESTIMATES

<b>Principal Activities</b>	<b>Final Outturn 2019/20 £'000</b>	<b>Original Estimate 2020/21 £'000</b>	<b>Forecast 2020/21 £'000</b>	<b>Original Estimate 2021/22 £'000</b>
<b>Legal</b>				
Legal Service	(496.0)	(134.2)	(140.7)	(149.7)
Land Charges	(69.3)	(74.2)	(66.2)	(28.4)
<b>Democratic</b>				
Council Elections	339.3	152.1	154.0	155.5
Registration of Electors	89.4	85.7	68.4	85.3
Lotteries, Amusements and Gaming Permits	(5.2)	(7.2)	(5.5)	(4.3)
Alcohol and Entertainment Licensing	(30.0)	(35.0)	(22.8)	(17.2)
Scrap Metal Dealers	1.0	2.3	1.9	2.5
Hackney Carriages and Private Hire Vehicles	13.0	10.5	14.1	20.3
<b>Net Total Expenditure / (Income)</b>	<b>(157.8)</b>	<b>0.0</b>	<b>3.2</b>	<b>64.0</b>



## PLANNING & BUILDING SERVICE

### SUMMARY ESTIMATES

<b>Principal Activities</b>	<b>Final Outturn 2019/20 £'000</b>	<b>Original Estimate 2020/21 £'000</b>	<b>Forecast 2020/21 £'000</b>	<b>Original Estimate 2021/22 £'000</b>
Development Control & Enforcement	2,284.6	2,052.3	2,562.0	2,117.7
Building Control	99.2	0.1	126.8	147.5
<b>Net Total Expenditure</b>	<b>2,383.8</b>	<b>2,052.4</b>	<b>2,688.8</b>	<b>2,265.2</b>

## PLANNING POLICY & ECONOMIC DEVELOPMENT SERVICE

### SUMMARY ESTIMATES

<b>Principal Activities</b>	<b>Final Outturn 2019/20 £'000</b>	<b>Original Estimate 2020/21 £'000</b>	<b>Forecast 2020/21 £'000</b>	<b>Original Estimate 2021/22 £'000</b>
Planning Policy	739.5	768.7	978.9	1,055.8
Local Development Framework	7.2	108.1	287.0	275.4
Climate Change	1.5	0.0	0.0	0.0
<b>Total Planning Policy</b>	<b>748.2</b>	<b>876.8</b>	<b>1,265.9</b>	<b>1,331.2</b>
Economic Development and Promotion	76.6	80.9	64.8	107.7
Promotion of Tourism	151.1	101.4	81.3	101.1
<b>Total Economic Development and Promotion</b>	<b>227.7</b>	<b>182.3</b>	<b>146.1</b>	<b>208.8</b>
<b>Town Centre Management</b>	<b>16.1</b>	<b>20.7</b>	<b>16.8</b>	<b>20.7</b>
<b>Net Total Expenditure</b>	<b>992.0</b>	<b>1,079.8</b>	<b>1,428.8</b>	<b>1,560.7</b>

## PROPERTY &amp; ASSET MANAGEMENT SERVICE

## SUMMARY ESTIMATES

Principal Activities	Final Outturn 2019/20 £'000	Original Estimate 2020/21 £'000	Forecast 2020/21 £'000	Original Estimate 2021/22 £'000
<b>Estates Support Unit</b>	<b>(65.0)</b>	<b>51.3</b>	<b>47.7</b>	<b>45.3</b>
<b>Rental Income</b>				
Andover Market	86.0	70.5	66.2	71.6
Business Park Development	(5,590.4)	(5,769.2)	(5,708.5)	(5,772.9)
Union Street	(20.3)	(39.4)	(45.5)	(42.8)
Chantry Centre	(626.5)	(414.2)	(78.5)	(106.9)
Investment Properties	(1,031.3)	(1,189.1)	(1,012.2)	(1,067.1)
Corporate Properties	(444.2)	(507.5)	(377.1)	(344.1)
<b>Total - Rental Income</b>	<b>(7,626.7)</b>	<b>(7,848.9)</b>	<b>(7,155.6)</b>	<b>(7,262.2)</b>
<b>Premises Management</b>				
Public Halls	348.9	241.0	321.6	274.3
Leisure Facilities	43.2	38.5	38.0	44.8
Public Conveniences	202.3	176.4	162.5	176.5
Office Accommodation	107.0	117.0	1.4	42.7
Andover Magistrates Court	74.8	67.7	91.3	90.7
Depot Costs	(65.0)	(3.5)	(69.8)	(80.1)
Andover Bus Station	130.2	95.2	86.4	96.1
Building Maintenance	161.4	199.0	189.8	204.9
Building Cleaning	105.9	93.1	98.5	95.6
Maintenance Works	0.0	302.7	157.4	269.1
<b>Total - Premises Management</b>	<b>1,108.7</b>	<b>1,327.1</b>	<b>1,077.1</b>	<b>1,214.6</b>
<b>Transport</b>				
Engineers	268.2	291.8	261.5	289.4
Highways	12.6	13.8	14.0	14.0
Parking	(880.0)	(827.2)	397.9	(412.6)
Community Transport	54.0	55.0	29.7	55.0
<b>Total - Transport</b>	<b>(545.2)</b>	<b>(466.6)</b>	<b>703.1</b>	<b>(54.2)</b>
<b>Net Total Income</b>	<b>(7,128.2)</b>	<b>(6,937.1)</b>	<b>(5,327.7)</b>	<b>(6,056.5)</b>

## STRATEGY &amp; INNOVATION

## SUMMARY ESTIMATES

	<b>Final Outturn 2019/20 £'000</b>	<b>Original Estimate 2020/21 £'000</b>	<b>Forecast 2020/21 £'000</b>	<b>Original Estimate 2021/22 £'000</b>
<b>Principal Activities</b>				
Strategy & Innovation	0.0	0.0	(1.6)	(5.3)
<b>Net Total Income</b>	<b>0.0</b>	<b>0.0</b>	<b>(1.6)</b>	<b>(5.3)</b>

## NET COST OF BENEFITS PAYMENTS

## SUMMARY ESTIMATES

<b>Principal Activities</b>	<b>Final Outturn 2019/20 £'000</b>	<b>Original Estimate 2020/21 £'000</b>	<b>Forecast 2020/21 £'000</b>	<b>Original Estimate 2021/22 £'000</b>
Council Tax Benefits	(6.7)	0.0	0.0	0.0
Housing Benefit - Rent Allowances	(201.6)	(200.0)	(123.6)	(200.0)
<b>Net Total Income</b>	<b>(208.2)</b>	<b>(200.0)</b>	<b>(123.6)</b>	<b>(200.0)</b>

**CORPORATE & DEMOCRATIC CORE**  
**SUMMARY ESTIMATES**

<b>Principal Activities</b>	<b>Final Outturn 2019/20 £'000</b>	<b>Original Estimate 2020/21 £'000</b>	<b>Forecast 2020/21 £'000</b>	<b>Original Estimate 2021/22 £'000</b>
<b>Corporate Management</b>				
Corporate Management	750.5	606.6	662.5	722.7
Delivering Public Services Electronically	10.7	12.0	10.3	10.0
Corporate Public Relations, Information and Consultation	12.9	14.8	20.4	21.1
Best Value & Performance	13.3	11.6	11.5	11.6
Emergency Planning	35.7	33.8	32.9	34.5
<b>Net Total Expenditure</b>	<b>823.1</b>	<b>678.8</b>	<b>737.6</b>	<b>799.9</b>
<b>Democratic Representation and Management</b>				
Councillors	459.0	471.0	455.7	460.0
Councillor Meetings	430.7	420.8	363.7	334.2
Mayoral Office	30.1	38.0	23.8	25.6
Civic Ceremonies	7.5	7.5	1.5	0.0
Subscriptions	22.0	23.0	25.9	26.4
Representing Local Interests	0.0	0.0	0.0	0.0
Other Democratic Activities	21.0	21.1	22.5	25.3
<b>Net Total Expenditure</b>	<b>970.3</b>	<b>981.4</b>	<b>893.1</b>	<b>871.5</b>
<b>Allocated Central Overheads</b>	<b>167.1</b>	<b>158.2</b>	<b>154.0</b>	<b>187.1</b>
<b>Non-Distributable Costs</b>	<b>1,238.2</b>	<b>216.2</b>	<b>255.7</b>	<b>255.7</b>
<b>Net Total Expenditure</b>	<b>3,198.7</b>	<b>2,034.6</b>	<b>2,040.4</b>	<b>2,114.2</b>